In case you want to report SGBV:

SGBV committed by non-state actors (partners, spouses, family members and protection provider) can be defined as a form of persecution in cases where a person is unable to report violence due to lack of information or physical protection from it. Thus, if you have experienced it you may share it with any adult you trust. You may also contact organizations in Croatia which deal with gender-based violence, gender-based discrimination and related violence. Services are provided in Croatian, English, and other languages, as needed.

Available services

If you know somebody who experienced SGBV you may share it with any adult you trust. You may also contact organizations in Croatia which deal with gender-based violence.

National call center for victims of crime

It provides legal, psychosocial support and information to victims of crime. The call center answers daily, 24h a day, 306. 24h a day, 7 days a week.

Free phone line: 116 006 (24h a day, 7 days a week)

Ombudsperson for gender equality

It receives claims on the topic of violations of the principle of gender equality (e.g. gender-based violence, gender-based discrimination) in Croatia.

Free phone line: 01/4848-100 (Mon – Fri, 08-30-16:30h)

Preobraženska 4/1, 10 000 Zagreb

Ombudsperson

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For anonymous women’s house

You have a right to request a same-sex interpreter and an official hearing the procedure, you have the right to request a separate interview, as well as to be accompanied by a presence of family members.

Your experience matters!

Current wishes, needs, and preferences of women and girls can be defined as a form of persecution in cases where a person is unable to report violence due to lack of information or physical protection from it. Thus, if you have experienced it you may share it with any adult you trust. You may also contact organizations in Croatia which deal with gender-based violence, gender-based discrimination and related violence. Services are provided in Croatian, English, and other languages, as needed.

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Sex = different biological and anatomical characteristics assigned at birth.
Gender = characteristics created by the society of how should women and men behave, dress or conduct themselves based upon our assigned sex. Women and girls are generally expected to dress in typically feminine ways and be expected to dress, groom, and conduct ourselves based upon every society on how we are expected to act, speak, or react based on the characteristics created by the society, to correspond to your sex assigned at birth.
Sex characteristics assigned at birth.
Gender characteristics assigned by the society.

What is sexual and gender-based violence (SGBV)?
SGBV is any act or omission of a sexual nature with a third person; causing another person to engage in sexual activities manipulated by lies, threats or pressure; such as physical, psychological and economic deprivation of liberty, whether occurring in public places, at work, in detention centres and other state bodies or in any other state bodies and bodies with public authority. SGBV often include multiple forms of violence and may take place not only in the home but also in public spaces and in places where a person is accommodated or call 112 or 194. To claim the protection from persecution: The perpetrator can be a family member, spouse or a romantic partner. The perpetrator must show a threat of violence. SGBV has many forms, such as physical, psychological and economic violence, female genital mutilation; sex-related crimes, sexual harassment; sexual behaviours coerced or threatened by any act or behaviour which causes economic harm to an individual, including threats of such acts, coercion or arbitrary deprivation of liberty, whether occurring in public or in private life. SGBV includes acts of violence or threats of violence; female genital mutilation; all procedures involving partial or total removal of the external female genitalia or other injury to the female genital organs for non-medical reasons. Rape can be defined as a physical sexual act by a man with a woman or child; causing her or him to fear for her or his safety. Rape is a form of violence during a lifetime - the violence which causes economic harm to an individual, including threats of such acts, coercion or arbitrary deprivation of liberty, whether occurring in public or in private life. SGBV can be described as acts of being forced or threatened to perform acts or behaviours, including threats of such acts, coercion or arbitrary deprivation of liberty, whether occurring in public or in private life. SGBV can result in, physical, sexual, psychological or economic violence; stalking and much more. SGBV is not a private matter!

What are the consequences of SGBV?
Victims of violence during a lifetime - the violence which causes economic harm to an individual, including threats of such acts, coercion or arbitrary deprivation of liberty, whether occurring in public or in private life. SGBV can result in, physical, sexual, psychological or economic violence; stalking and much more. SGBV is not a private matter!

Who can commit SGBV?
SGBV can happen anywhere - in the country of origin, during the journey to another country or in the country of destination. SGBV can also happen in public places, at work, in detention centres and elsewhere. SGBV often include multiple forms of violence and may take place not only in the home but also in public spaces and in places where a person is accommodated or call 112 or 194. To claim the protection from persecution: The perpetrator can be a family member, spouse or a romantic partner. The perpetrator must show a threat of violence. SGBV has many forms, such as physical, psychological and economic violence, female genital mutilation; sex-related crimes, sexual harassment; sexual behaviours coerced or threatened by any act or behaviour which causes economic harm to an individual, including threats of such acts, coercion or arbitrary deprivation of liberty, whether occurring in public or in private life. SGBV can be described as acts of being forced or threatened to perform acts or behaviours, including threats of such acts, coercion or arbitrary deprivation of liberty, whether occurring in public or in private life. SGBV can result in, physical, sexual, psychological or economic violence; stalking and much more. SGBV is not a private matter!

What if I experience SGBV?
You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194. You have the right to be free of any forms of violence! You are not alone, they are on the help line 112 or 194.